

**THE NATIONAL CREDIT REGULATOR**

**OCTOBER 2024**

**TERMS OF REFERENCE FOR THE APPOINTMENT OF AN ACCREDITED  
MICROSOFT PARTNER/ SERVICE PROVIDER FOR RENEWAL OF MICROSOFT  
DYNAMICS GREAT PLAINS SOFTWARE LICENSES AT THE NATIONAL CREDIT  
REGULATOR (NCR).**

**RFP NUMBER: NCR938.10.2024**

**DUE DATE: 14 NOVEMBER 2024 AT 11H00 SHARP CAT**

**EMAIL YOUR SUBMISSION TO: [TMaseko@ncr.org.za](mailto:TMaseko@ncr.org.za)**

**COPY: [procurement@ncr.org.za](mailto:procurement@ncr.org.za)**

## **PART A- GENERAL TERMS OF CONDITIONS (SCM)**

### **1. General Information for Bidders**

The National Credit Regulator (NCR) was established in terms of section 12(1) of the National Credit Act, Act 34 of 2005 and came into being on 1 June 2006.

The NCR will determine which bidding organisation (“bid participant”), if any, is appointed in response to this request for submission to appoint an ERP Solution Accredited Partner to provide, customised and implement the Finance and Procurement solution provide support and maintenance for a period of three (3) years.

#### **General Terms**

This tender is issued in terms of the Public Finance Management Act 1 of 1999 (PFMA), the Preferential Procurement Policy Framework Act 5 of 2000 (PPPFA), the Preferential Procurement Regulations, 2001/2022 (PPR), Supply Chain Management Regulations issued by the National Treasury and BBBEE Act.

Parties that wish to submit proposals are required to indicate that they are willing to accept the General Conditions and Procedures of the NCR ( Annexure B and B.1 that can be downloaded from NCR website - <https://www.ncr.org.za/index.php/procument/tender-standard-bidding-documents/general-terms-conditions> ).

**Please read this document carefully and confirm your agreement to the terms prior to submitting your proposal.**

### **2. The Proposal Format**

- **Economy of proposal preparation**

The proposal should be prepared simply and economically, providing a straightforward and concise description of the bid participant’s ability to meet the requirements of the proposal request.

Clear factual responses are required. The content of the proposals shall determine the merit of each participant, not brochures or other marketing material. To facilitate the review of proposals, participants are required to organise their responses according to the format presented below. Should a participant wish to provide additional information, that information should be referred to and provided in a file of annexure.

### **3. Validity of proposals**

The proposals must include a statement as to the period for which the proposal remains valid. The proposal must be valid for at least ninety (90) days from the due date for the submission of all bids.

#### 4. Submission of proposals

- 4.1. Proposals must reach [Tmaseko@ncr.org.za](mailto:Tmaseko@ncr.org.za) , [procurement@ncr.org.za](mailto:procurement@ncr.org.za) before 11:00AM on 14 November 2024.
- a) **RFQ No: NCR938.10.2024**
- b) **TERMS OF REFERENCE FOR THE APPOINTMENT OF AN ACCREDITED MICROSOFT PARTNER/ SERVICE PROVIDER FOR RENEWAL OF MICROSOFT DYNAMICS GREAT PLAINS SOFTWARE LICENSES AT THE NATIONAL CREDIT REGULATOR (NCR)**
- c) **CLOSING DATE: 14 NOVEMBER 2024 AT 11H00 AM,**
- 4.2. Proposals are to be submitted to [Tmaseko@ncr.org.za](mailto:Tmaseko@ncr.org.za) , [procurement@ncr.org.za](mailto:procurement@ncr.org.za)
- 4.3. Please note that this RFQ closes punctually at 11h00 on 14 November 2024. No late submissions will be considered under any circumstances.
- 4.4. **All** the documentation referred to in Section 7 below must be submitted. Failure to submit all the documentation referred to in this section may result in a submission being discarded, and not considered for evaluation.

#### 5. Timetable

Date & time	Activity
07/11/2024	Issue RFQ document
14/11/2024	Closing date
08/11/2024	Evaluations by the Evaluation Committee
25/11/2024	Appointment

National Credit Regulator reserves the right to determine the structure of the process, the right to determine the number of short-listed participants, the right to withdraw from the proposal process, and the right to change this timetable at any time without notice.

**6. Documentation to be submitted.**

<b>Document that must be Submitted</b>	<b>Guideline</b>		<b>Consequence of Non-submission</b>
Invitation to Bid – SBD 1	Yes	Complete and sign the supplied pro forma document	Disqualification from process
Tax status SBD 1	Yes	Written confirmation that SARS may on an ongoing basis during the tenure of the contract disclose the bidder’s tax compliance status. Proof of Registration on the Central Supplier Database Vendor number	Disqualification from process
Declaration of Interest – SBD 4	Yes	Complete and sign the supplied pro forma document	Disqualification from process
Preference Point Claim Form – SBD 6.1	Yes	Non-submission will lead to a zero (0) score on Specific goals	Zero points awarded for specific goals
Registration on Central Supplier Database (CSD)	Yes	The Service Provider must be registered as a service provider on the Central Supplier Database (CSD). If not registered, to complete the registration of company prior to submitting the proposal.  Visit <a href="https://secure.csd.gov.za/">https://secure.csd.gov.za/</a> to obtain your vendor number starting with MAAA.Submit proof of registration.	Disqualification from process

Document that must be Submitted	Guideline		Consequence of Non-submission
Acceptance of the General Terms and Conditions	Yes	<a href="https://www.ncr.org.za/index.php/procedure/tender-standard-bidding-documents/general-terms-conditions">https://www.ncr.org.za/index.php/procedure/tender-standard-bidding-documents/general-terms-conditions</a>	Bidders to confirm that they read

## 7. Evaluation Criteria

Proposals will be evaluated on the 80/20 preference points scoring system: that is, 80% of the points awarded will be based on price, as indicated in the table below; and 20% of the points awarded will be based on specific goals, allocated as indicated in the table below:

B-BBEE status level of contributor	Specific goals	Price
Total maximum points	20	80

The points system is outlined for the 80/20 to address the preferential procurement as followed:

### 7.1. SMME's which are owned by Black people.

SPECIFIC GOAL	ACHIEVEMENT LEVEL	TOTAL NUMBER OF
Persons historically disadvantaged on the basis of race	81%- 100% black ownership	7
	51% - 80% black ownership	5
	31% - 50% black ownership	3
	0 – 30% black ownership	1

### 7.2. SMME's which are owned by People with disability

SPECIFIC GOAL	OWNERSHIP LEVEL	POINTS
Persons historically disadvantaged on the basis of disability	50 %- 100% owned by persons living with disabilities	3
	30% - 49% owned by persons living with disabilities	2
	0 – 29% owned by persons living with disabilities	1

### 7.3. SMME's which are owned by Women.

SPECIFIC GOAL	ACHIEVEMENT LEVEL	POINTS
Persons historically disadvantaged on the basis of gender – Women	81% - 100% owned by women	7
	51% - 80% owned by women	5
	31% - 50% owned by women	3
	0 – 30% owned by women	1

### 7.4. SMME's which are Youth owned business.

SPECIFIC GOAL	OWNERSHIP LEVEL	POINTS
Persons historically disadvantaged based on age	50%- 100% owned by persons who are	3
	30% - 49% owned by persons who are youth	2
	0 – 29% owned by persons who are youth	1

## 9. Evidence for specific goals

PROOF OF EVIDENCE TO SCORE SPECIFIC GOALS POINTS			
EVIDENCE	YES	NO	ATTACH EVIDENCE ( indicate a page)
Share certificate			
ID Copies stamped by the commissioner of oath			
Sworn affidavits			
BBBEE certificates			
Proof of disability			
CIPC Documents			

**NB: Bidders will only score points based on the evidence submitted.**

## 10. Reporting of fraud and corruption

The National Credit Regulator management is commitment to transparency, integrity, and accountability, as described in our Code of Conduct and business principles. Which led to the establishment of the Ethics Line. The Ethics Line seeks to provide an independent and comprehensive service through enhanced anonymity assurance and a wide range of communication channels. Bidders and members of the public

are encouraged to use the following toll-free line to report any misconduct relating procurement activities amongst others.

## Fraud / Anti-Corruption Hotline

Report any incidents of wrongdoing  
to the KPMG Ethics Line

**0800**

**20**

**53**

**17**

**(Toll**

**Free**

## TECHNICAL SPECIFICATIONS

NCR is inviting Accredited Microsoft Dynamics Partners / Service Providers to renew the NCR Microsoft Dynamics Great Plains software licenses for a period of one year.

### BACKGROUND:

NCR is currently using the Microsoft Dynamics Great Plains for its financial and procurement / SCM processes since 2006 to date. The solution has recently upgraded with activation and automation of other functionalities such as:

- a) Purchase Requisition and Purchase Order Processing;
- b) Link between the Purchase Order and the Budget;
- c) Link between the Purchase Order and Accounts Payable;
- d) Bank Management; and
- e) Accounts Payable.

The system is currently on premise in the NCR main data center is accessed by all the users through the local area network (LAN) and VPN for remote users.

The bidder must provide quotation based on the following:

<b>Customer Name</b>	:	Micro Finance Regulatory Council
<b>Account Number</b>	:	5254815
<b>Product</b>	:	Annual Microsoft Dynamics Great Plains Licenses Renewal
<b>Number of Perpetual user licenses:</b>	:	Forty-eight (48)
<b>Coverage</b>	:	30 November 2024 – 28 November 2025

### PRICING:

The potential bidder must submit the quotation in their company letter head and Partnership Certificate / Proof of Accreditation with Microsoft for reselling and / or renewal of Microsoft Dynamics Great Plains software licenses. The prices must be in South African currency and include VAT.

### Important Note:-

NCR plans to finalize the appointment before the 28<sup>th</sup> of November 2024, therefore the potential bidder must consider all the price escalation (rand / dollar) until end of November 2024 and ensure that it is factored into the final / total costs.

## **DELIVERY TIMES**

- The appointed bidder will be expected to activate the licenses on or before the actual expiry date of the current licenses (28 November 2024);
- The appointed bidder will be expected to provide renewal certificate with the submission of the invoices (invoice will not be accepted unless evidence that the licenses have been successfully renewed on the NCR environment)