



The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:

Position: ICT Internship X2
Stipend: R5391.00 per month

Requirements:

- The successful candidate must hold a National Diploma or Degree in Information Technology, Informatics/Information Systems or ICT related qualification.
- Applicants must not have worked or participated in an internship before.
- No experience required.
- Following certificates, A+, N+, MCSE/MCSA and ITIL Foundation would be an added advantage.

Duties:

- Software and hardware installation and troubleshooting
- Debugging on all equipment and ensure accurate functionality
- Application installation
- Provide support to end-users
- Assist with desktop support and maintenance
- Liaise with contracted service providers for 3rd tier support
- LAN, WAN, and user Administration
- Administer backup and security
- Manage and monitor network connectivity and servers
- Provide support on Windows Operating Systems and servers
- Provide general end-user support
- Log calls on the call logging system (Helpdesk) and maintain full documentation
- Prepare technical report on the operation of systems
- Keep inventory of hardware
- Desktop updates and installations

Skills:

- Communication (Written and verbal) skills
- Computer literacy(Ms Word, PowerPoint, Outlook and Internet, etc)
- Must have the ability to work under pressure.
- Problem solving and Analysis.
- Planning and organizing
- Interpersonal relations
- Customer service orientation
- Analytical and problem-solving skills
- Deadline-driven
- Innovative thinking
- Accuracy and due diligence
- Decision-making skills

Closing Date:6 August 2021

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: COM-recruitment@ncr.org.za
Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.



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