



The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low-income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:

Position: Credit Bureau Compliance Officer
Paterson Grade: D- Lower
Salary ranges from R405 200 – R769 900 maximum

Requirements:

- The successful candidate must hold a Law Degree or National Diploma with a minimum of 3 years relevant experience.
- A good knowledge and understanding of the National Credit Act and experience in the Credit Bureau industry and project Management will be an advantage.

Duties:

- Monitor compliance with legislation to ensure the protection of consumer credit information.
- Responsible for co-ordinating, planning and conducting/compliance on-site/desktop visits in terms of risk-based supervision approach.
- Report on the findings and recommend corrective actions where feasible e.g., statutory reporting review, briefs for forensic investigations.
- Monitoring and managing issues related to bureau general NCA compliance and ad hoc information requirements.
- Enhancing and maintaining the compliance framework for credit bureau, undertaking periodic and specific initiative to drive compliance, for example developing and issuing guidelines on the relevant matters.
- Liaising at multiple hierarchical and organisational levels, executive to operational.
- Manage and co-ordinate projects in the department in relation to compliance.
- Facilitating meetings, hosting workshops, negotiating solutions and issuing of correspondence.

Knowledge:

- National Credit Act and other relevant legislation.
- Compliance Regulatory framework.
- Understanding of the South African credit market.

Skills:

- Computer Literate.
- Detail orientated.
- Interpersonal skills and emotional intelligence.
- Customer focus.
- Very good communication skills – verbal and written
- Administrative skills
- Ability to work under pressure.
- Risk Management

Closing Date: 07 April 2026

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: COM-recruitment@ncr.org.za
Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.



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