



The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the Regulator to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:

Position: Senior Inspector: Investigations and Enforcement
Patterson Grade: D-Lower
Salary ranges from R405 200 – R769 900 maximum

Requirements:

Education

- The successful candidate must hold at least a 3-year legal degree, and/or an investigations related degree

Additional

- 8 years working experience, 5 of which should be within the credit industry
- A minimum of 5 years investigation experience
- Several years experience conducting inspections, preferably in a compliance/enforcement environment.
- Experience preparing investigation reports, memorandums and/or any other documentation relevant to inspections during the course of inspections
- Experience in dealing with a diverse team of individuals
- Experience in a supervisory or managerial role
- Excellent communication and leadership skills
- Ability to train employees when needed
- A valid code B driver's license

Duties/ Job function:

- The successful candidate will provide support to the Investigations and Enforcement Manager in prioritising cases taken on by the department.
- Conducting investigations, drafting investigation mandates and reports on high profile investigations, to ensure compliance with the National Credit Act and other relevant legislation.
- Oversee the investigation team of inspectors by providing technical inputs as well as monitoring performance.
- Set performance goals and investigation deadlines that align with the departmental business plan
- Testify at the National Consumer Tribunal and/or in courts as and when required;
- Supervise/monitor investigations and review reports
- Training and development of inspectors and other departmental staff
- Ad hoc projects

Technical skills:

- Ability to make decisions, give direction and take accountability
- Ability to organize and manage independently a high-volume workload
- Ability to work under pressure
- Leadership skills
- Interpersonal skills
- Excellent report writing ability
- Interviewing registrants and/or their representatives in order to obtain factually correct information and compile an accurate report
- Evaluative and problem solving skills

- Ability to apply law to facts with a strong background in the law of evidence and court procedure
- Good Computer skills
- Understanding of the South African consumer credit market.

Personal competencies:

- Presentable, professional and confident while being diplomatic and tactful.
- Must be able to work in a team oriented environment, manage conflict and promote team work.
- Focused and disciplined as well as results driven
- Well-spoken with good communication and listening skills
- Desire/ willingness to improve the status quo. Flexible and innovative.
- Willing to travel
- Must have strong personal and professional ethics with high levels of integrity
- Good communication skills
- Perform stakeholder relationship management in line with the NCR's mandate and strategic objectives

Closing Date: 09 May 2019

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: Recruitment@ncr.org.za

Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.



REF:IESI/04/19