



*The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e., credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position*

**Position: Research Analyst**  
**Paterson Grade: D- Lower**  
**Salary ranges from: R405 200 – R769 900 maximum**

**Requirements:**

The successful candidate should hold a relevant three-year bachelor's degree in (Statistics/Commerce/Finance) and have 5 years research experience. Strong knowledge of both qualitative, quantitative research methods and experience in data analysis and reporting. Knowledge of the South African consumer credit market and/ or financial sector

**Duties:**

- Conduct research and propose policies pertaining to any matter affecting the consumer credit industry, including but not limited to proposals for legislative, regulatory or policy initiatives that would improve access to credit.
- End to end execution of research projects of the National Credit Regulator.
- Conceptualize and making inputs to the research agenda of the NCR.
- Conducting the impact studies as may be required by the NCR.
- Take the lead role in the development of the terms of reference (TOR) and requests for information (RFI) as may be required for the research projects.
- Participate in the review of proposals or submissions emanating from such TOR's and RFI's.
- Developing and implementing research project and timelines in line with requirement of the National Credit Act.
- Drafting, presenting and publication of research findings and reports.
- Attend project briefing sessions, as and when required.

**Knowledge:**

- Research methods including – sampling, survey tool design, data collation and analysis and report writing.
- Knowledge of the NCA and the understanding of other relevant legislations.
- Understanding of the consumer credit market and financial sector.
- Ability to identify a research requirement within a related sector.
- Experience using Ms Office including Word, Excel, and PowerPoint.
- Ability to analyse data and integrate information from multiple sources, report writing, and confidence to present to variety of stakeholders and audience.

**Skills:**

- Research, strategy and benchmarking.
- Analytical, figures orientation and attention to detail.
- Resource and Project management.
- Stakeholder engagements, presentation, and networking.
- Good writing and communication.
- Problem solving.
- High level of confidentiality.

**Closing date: 22 January 2024**

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: [EST-Recruitment@ncr.org.za](mailto:EST-Recruitment@ncr.org.za)

*Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment. By responding to this advert, you acknowledge that you will be subjected to a security vetting process.*



Ref: SRA/1/24

