



*The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:*

## **Position: Legal Advisor (Complaints) Paterson Grade: D-Lower**

### **Requirements:**

- The successful candidate must hold a relevant Legal Degree (BProc and/or LLB) and a minimum of 3 years post admission experience as an Attorney or Advocate working in a litigation environment.

### **Duties:**

- Effectively dealing with general and debt counselling complaints in accordance with the National Credit Act.
- Reviewing and investigating of complaints.
- The successful candidate will be responsible for the provision of legal advice on specific issues related to the National Credit Act and other related legislation.
- Carrying out external communications and presentations related to the National Credit Act.
- Attending meetings with external parties on behalf of the department.
- Developing and draft agreements, memoranda and legal briefs on behalf of the department and the NCR as and when required.
- Liaising with Ombudsman, Provincial Consumer Affairs Offices and other relevant stakeholders.
- Research into issues and topics relevant to the NCR within the credit market.
- Assessing and evaluating of written enquiries.
- Providing training to internal staff on the National Credit Act, court decisions and related pieces of legislation.

### **Knowledge:**

- Knowledge of the National Credit Act,
- Understanding of the South African Credit Market.
- Legal/court procedures.
- Complaints resolution processes.

### **Skills:**

- Drafting and advocacy skills.
- Excellent communication skills (written and verbal).
- Conflict resolution skills.
- Strong personal and professional ethics.

### **Closing Date: 19 February 2018**

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: [COM-recruitment@ncr.org.za](mailto:COM-recruitment@ncr.org.za)

**Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.**



Ref: CLA/3/18