



*The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the Regulator to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position.*

**Position : IT Application Support Administrator  
Paterson Grade: C-Lower**

**Requirements:**

- The successful candidate will hold a relevant Degree/National Diploma in Information Technology/Computer Science/ Information Systems or equivalent coupled with at least 5 years experience in an ICT applications development, implementation, support and maintenance / enhancements environment.
- An experience in ICT project management will serve as an added advantage.

**Duties:**

- Evaluating and analysing user requests and business requirements to developed applications within the MS windows environment.
- Developing business applications in line with SDLC and ensure it meets business requirements.
- Analysing, developing, deploying, maintaining and supporting existing and new applications/systems.
- Building and developing SQL database which under pin the system and perform datamigration.
- Performing unit and integration testing and fix bugs or defects on business applications.
- Assisting in user acceptance testing on the developed/ changes on existing business applications.
- Preparing detailed design flow charts which show the logical operations and steps of the system and from which the program code will be built to meet the desired outcomes.
- Documenting applications built in terms of program development, logic, coding and corrections.
- Investigates, analyses and document reported defects (root cause analysis).
- Assisting in developing training manual and training user for new implemented business applications.
- Researching on components that can be used in the development environment.

**Knowledge:**

- Basic programming, business/ system analysis, design and data modelling experience.
- Supporting business application using Visual Studio (VB /.Net /ASP /C# /MVC /HTML).
- SQL Server and MS-Access.
- Report writing using MS -QL report services.
- Project management methodologies and life cycle.
- Knowledge of SDLC.
- Web Services, Service Oriented Architecture and UML.
- Microsoft dynamics 2013- Great Plains

**Skills:**

- Communication skills.
- Modelling techniques.
- Experience in application design by utilizing SDLC.
- System and business analysis.
- Competent in project management support activities.

**Closing date: 27 October 2017**

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: [IF-Recruitment@ncr.org.za](mailto:IF-Recruitment@ncr.org.za)

**Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.**



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