



National Credit Regulator

The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the Regulator to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:

Debt Counselling: Stakeholder Liaison Officer

Paterson Grade: C-Upper

Requirements:

- The successful candidate will have a 3 year Degree/Diploma in Public Relations, Finance, Legal or equivalent, coupled with 3 years relevant experience within a stakeholder engagement role in the financial services sector.

Duties:

- Developing of stakeholder engagement strategy.
- Co-ordinating and participating in engagements with registrants and other industry stakeholders.
- Co-ordinating and hosting of debt counsellors workshops.
- Co-ordinating, participating and providing administrative support to the Credit Industry Forum (CIF).
- Arranging/conducting/participating/presenting at consumer capacity building workshops.
- Recommending and arranging awareness and educational tools.
- Enhancing and maintaining the main list of debt counsellors to be monitored.
- Updating the consolidated list of visits on a monthly basis.
- Responding to queries in absence of monitoring officers.
- Drafting of circulars/ public notices informed by industry trends and practices.

Knowledge:

- The National Credit Act.
- Regulatory framework.
- Debt counselling industry.

Skills:

- Communication skills (verbal and writing).
- Planning and organizing skills.
- Presentation skills.
- Public relations skills.
- Decision making skills.
- Good interpersonal relations.
- Analytical skills.
- Report writing skills.
- Time management

Closing date: 6 October 2015

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: Recruitment@ncr.org.za

Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.



Ref: DCSLO/4/15