



*The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:*

## **Position: Debt Counselling Monitoring Officer X2 (Re-advertisement)**

**Paterson Grade: C-Upper**

**Salary ranges from R253 900 – R482 400 maximum**

### **Requirements:**

- The successful candidate must hold a legal degree or equivalent with a minimum of 3 years working experience in the financial, legal, credit or regulatory environment.
- A minimum of 1-year debt counselling process experience.
- A valid code B driver's licence and own reliable vehicle.
- Admission as an attorney or advocate will be an added advantage.

### **Duties:**

- Conduct compliance monitoring and investigations of debt counsellors and credit providers' debt counselling departments with the National Credit Act (NCA) and the conditions of registration.
- Analyse and interpret documents and/or information received from the compliance monitoring to ensure correct interpretation of the NCA related provisions and draft reports with detailed findings within the applicable timelines.
- Identify areas of non-compliance.
- Take corrective or enforcement action for non-compliance.
- Follow up on corrective/ enforcement action taken as well as implementation of corrective measures.
- Co-ordinate and/or participate in industry committees dealing with debt counselling related matters.
- Monitor trends in the debt counselling industry and recommend intervening strategies where necessary.
- Draft relevant communiqué to the debt counselling industry as and when required.
- Engage on legal issues raised by registrants from the compliance monitoring activities and operational queries raised.
- Conduct stakeholder engagements such as webinars, periodic meetings and others.

### **Knowledge:**

- General knowledge of the National Credit Act especially the debt counselling provisions.
- A good understanding of debt counselling processes
- Compliance monitoring principles.
- Understanding of the South African credit market.

### **Skills:**

- Excellent communication skills.
- Excellent analytical skills.
- Excellent legal interpretation skills.
- Excellent report writing skills.
- Excellent presentation skills.
- Ability to work under pressure with little supervision.
- Strong interpersonal skills.
- Computer literacy.

**Closing Date: 15 June 2022**

**Candidates who previously applied must not re-apply**

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: [IF-Recruitment@ncr.org.za](mailto:IF-Recruitment@ncr.org.za)  
***Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.***



**Ref No: DCMO/06/22**