



*The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:*

## **Position: Debt Counselling Monitoring Officer**

### **Paterson Grade: C-Upper**

#### **Requirements:**

- The successful candidate must hold a relevant Diploma/Degree in legal or compliance with a minimum of 3 years working experience in the financial, legal, credit or regulatory environment.
- A minimum of 1 year debt counselling process experience.
- A valid code B driver's licence and own reliable vehicle.

#### **Duties:**

- Conduct compliance monitoring of debt counsellors and credit providers' debt counselling departments with the National Credit Act (NCA) and the conditions of registration.
- Analyse documents and/or information received from the compliance monitoring and draft reports within the applicable timelines.
- Identify areas of non-compliance and recommend corrective action to be taken.
- Follow up on enforcement action taken as well as implementation of corrective measures.
- Co-ordinate and/or participate in industry committees dealing with debt counselling related matters.
- Monitor trends in the debt counselling industry and recommend intervening strategies.
- Draft relevant communiqué to the debt counselling industry.
- Stakeholder engagements.

#### **Knowledge:**

- General knowledge of the National Credit Act.
- Compliance monitoring principles.
- Understanding of the South African credit market.

#### **Skills:**

- Excellent communication skills.
- Excellent report writing skills.
- Ability to work under pressure with little supervision.
- Strong interpersonal skills.
- Computer literacy.
- Presentation skills.

#### **Closing Date: 28 March 2019**

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: [Recruitment@ncr.org.za](mailto:Recruitment@ncr.org.za)

**Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.**



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