



The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:

Position: Credit Bureau Compliance Officer
Paterson Grade: C-Lower
Salary ranges from R159 100 – R302 300 maximum

Requirements:

- The successful candidate must hold a diploma or an equivalent qualification with a minimum 3 years' relevant experience. A good knowledge and understanding of the National Credit Act, and experience in the credit bureau industry will be an advantage.

Key Performance Areas:

- Monitor compliance with legislation to ensure the protection of consumer credit information.
- Responsible for co-ordinating, planning and conducting / compliance on-site / desktop visits in terms of risk based supervision approach;
- Report on the findings and recommend corrective actions where feasible e.g. statutory reporting review, briefs for forensic investigations.
- Monitoring and managing issues related to credit bureau general NCA compliance and adhoc information requirements.
- Enhancing and maintaining the compliance framework for credit bureau, undertaking periodic and specific initiative to drive compliance, for example, developing and issuing guidelines on the relevant matters.
- Liaising at multiple hierarchical and organisational levels, executive to operational.
- Manage and co-ordinate projects in the department in relation to compliance.
- Facilitating meetings, hosting workshops, negotiating solutions and issuing of correspondence.

Knowledge:

- National Credit Act and other relevant legislation.
- Compliance regulatory framework.
- Understanding of the South African credit market.

Skills:

- Computer literate.
- Detail orientated.
- Interpersonal skills and emotional intelligence
- Customer focus.
- Very Good communication skills – verbal and written.
- Problem analysing and solving skills
- Administrative skills.
- Ability to work under pressure.
- Risk Management.

Closing date: 09 May 2019

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: COM-recruitment@ncr.org.za

Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.



REF: CCBO/04/19