



*The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e., credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low-income persons, and remote, isolated, or low-density communities. The NCR invites applications from suitable candidates for the following position:*

**Position: Credit Bureau Compliance Officer**  
**Paterson Grade: D- Lower**  
**Salary ranges from R405 200 – R769 900 maximum**

**Requirements:**

- The successful candidate must hold a degree or diploma in Information Technology, Data Science or Law with a minimum of 2 to 3 year's experience in Cyber Security and Data privacy.
- General knowledge and understanding of laws and regulations applicable to data protection will be an added advantage.

**Duties:**

- Monitor Credit Bureaus' compliance with legislation to ensure the protection of consumer credit information.
- Co-ordinate, plan and conduct compliance exercises in terms of a risk-based approach.
- Report on the findings of the compliance exercises and recommend corrective actions.
- Enhance and maintain the compliance framework for credit bureaux, undertake periodic and specific initiatives to drive compliance, such as developing and issuing guidelines to enhance compliance.
- Liaise and engage at multiple hierarchical and organisational levels, executive to operational.
- Manage and co-ordinate projects in the department in relation to compliance.
- Facilitate meetings and host workshops in relations to credit bureaux activities.

**Knowledge:**

- National Credit Act and other relevant legislation.
- Protection of Personal Information Act.
- Compliance Regulatory framework.
- Understanding of the South African credit market.

**Skills:**

- Computer Literate.
- Detail orientated.
- Interpersonal skills and emotional intelligence.
- Customer focus.
- Very good communication skills – verbal and written.
- Administrative skills
- Ability to work under pressure.
- Risk Management

**Closing Date: 24 November 2023**

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: [EST-recruitment@ncr.org.za](mailto:EST-recruitment@ncr.org.za)  
**Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.**



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