



National Credit Regulator

*The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:*

## **Position: Debt Counselling Monitoring Officer Paterson Grade : C-Upper**

### **Requirements:**

- The suitable candidate must hold a 3 year Degree or Diploma in Law or Commerce with at least 2 years' relevant experience, ideally in a regulatory environment or in the financial services sector.
- A valid code B driver's licence and own reliable vehicle.

### **Duties:**

- Responsible for the compliance monitoring of debt counsellors with the NCA and the conditions of registration. This includes conducting on-site visits and the desk top compliance monitoring.
- Responsible for the analysis of reports, information and data from debt counsellors.
- Responsible for drafting reports with findings and recommendations of corrective action to be taken.
- Co-ordinate and participate in engagements with registrants and other industry stakeholders.
- Co-ordinate and host debt counsellors workshops and provide reports thereof.

### **Knowledge:**

- National Credit Act (Debt counselling provisions an added advantage).
- Compliance monitoring process.
- Stakeholder engagement.
- The understanding of the South African credit market and products.

### **Skills:**

- Excellent written and verbal communication skills.
- Ability to work under pressure with little supervision.
- Interpersonal relations.
- Computer literacy.
- Strong personal and professional ethics.
- Presentation skills.

**Closing Date: 9 September 2016**

The National Credit Regulator is an equal opportunity organisation which offers competitive market related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: [Recruitment@ncr.org.za](mailto:Recruitment@ncr.org.za)

*Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.*



Ref No: DCMO/2/16