



The National Credit Regulator (NCR) was established as the regulator under the National Credit Act 34 of 2005 (the Act) and is responsible for the regulation of the South African credit industry. It is tasked with carrying out education, research, policy development, registration of industry participants, i.e. credit providers, credit bureaux, alternative dispute resolution agents, payment distribution agents and debt counsellors, investigation of complaints, and enforcement of the Act. The Act requires the NCR to promote the development of an accessible credit market, particularly to address the needs of historically disadvantaged persons, low income persons, and remote, isolated or low density communities. The NCR invites applications from suitable candidates for the following position:

Position: Senior Compliance Officer
Paterson Grade: C-Upper
Salary ranges from R253 900 – R482 400 maximum

Requirements:

- The suitable candidate must hold a Bachelor of Commerce/BCom Law/ LLB or equivalent qualification.
- A Certificate in Compliance will be an added advantage.
- A minimum of 3 years relevant working experience in the financial, regulatory or compliance environment.
- Must have a driver's licence.

Duties:

- The successful candidate will be responsible for monitoring compliance with the National Credit Act "NCA" and registration conditions by credit providers, which includes monitoring and tracking of submissions of compulsory statutory returns and reports for credit providers.
- Monitoring non-compliance issues reported by credit providers.
- In line with the NCA, ensure that enforcement steps are taken where non-compliance is identified.
- Monitoring compliance with the NCA and registration conditions by Alternative Dispute Resolution Agents.
- Reviewing compliance risk analysis, as well as quality assurance reviews on reports submitted Compliance Officers.
- Performing media report analysis for specified credit providers and present information to management.
- Preparing draft information/data requests as and when required by management.
- Identifying credit providers who are non-responsive and planning all logistical requirements to conduct onsite visits and recommend corrective measures to address identified areas of non-compliance.
- Supporting the Compliance Analyst in arranging all logistical requirements to conduct compliance educational workshops.
- Conducting workshops to Credit Providers and Alternative Distribution Resolution Agencies
- Assisting with the review of departmental procedures and policies.
- Conducting market conduct research and compile a report on the overall findings.
- Monitoring compliance with guidelines, policies and procedures by the team.
- Provision of guidance, training and support to Compliance Officers and Data Capturers.
- Provide support to management in the following functions:
 - People and Departmental performance management.
 - Compilation of all relevant reports for the department.

Knowledge:

- National Credit Act.
- Broad based knowledge of registration laws, rules and regulations.
- Compliance regulatory framework.
- An understanding of the South African credit market.

Skills:

- Must be computer literate.
- Detail oriented.
- Presentation skills.
- Financial analysis.
- Very good communication skills – verbal and written.
- Research skills.
- Team leader
- Customer focus
- Conflict management skills

Closing Date: 17 December 2025

The National Credit Regulator is an equal opportunity organisation which offers competitive market-related packages. Suitable persons should send a detailed CV quoting the relevant reference number to: EST-Recruitment@ncr.org.za

Correspondence will only be entered into with short listed candidates. The National Credit Regulator reserves the right not to make an appointment.



Ref: SCO/12/25